



CUSTOMER SUCCESS STORY

Paterson Police Department

Passaic County, New Jersey

Pivot3® Ensures Video Evidence is Admissible in Court to Reduce Crime

The User

"We must protect the chain of evidence at all times and Pivot3, through its reliable storage solutions has become our partner in making that happen."

— Angel Perales, Sergeant, Paterson Police Department



The Challenges

- Protect an important commerce hub at the third largest city in New Jersey with a population of 160,000 people
- Increase the reach and effectiveness of limited force of police officers using surveillance cameras
- Ensure a digital "chain of custody," so that video evidence remains admissible in court

The Solution

The Paterson Police Department deployed 36 terabytes of Pivot3 High-Definition Storage™ to provide 24/7 availability, high bandwidth and scalable capacity for mega-pixel video surveillance cameras distributed throughout city-designated Urban Enterprise Zones. The camera streams are directed to a centralized control room, so that video from fixed or mobile cameras is stored directly to the Pivot3 storage and can be admitted in a court of law. The Pivot3 High-Definition Storage system provides high availability by eliminating any single point of failure from any of the components. Finally, the system relies on an intuitive interface and dynamically rebuilds failed components without user intervention. This allowed the police department to apply limited personnel to monitoring crime instead of monitoring storage.